

DEERS/RAPIDS Service Office

Now accepts APPOINTMENTS

New Hours of Operation:

MONDAY – FRIDAY

0730 - 1300 Walk-Ins ONLY

1300 - 1600 Appointments & Walk-Ins

CLOSED SATURDAY, SUNDAY, and all FEDERAL HOLIDAYS

During 1300 - 1600, walk-in customers are welcome, however customers with appointments will be served first. It is recommended for walk-in customers to call prior to arrival to avoid extended wait times. An appointment may be scheduled (up to 15 days in advance) and cancelled (anytime) online via Web Scheduler.

WEB SCHEDULER CAN BE ACCESSED VIA:

<https://es.cac.navy.mil/signup.pl>

Click on CSD Meridian (Naval Air Station, Meridian), MS

THINGS TO REMEMBER:

Appointment(s) can be made up to 15 days in advance. Appointment(s) can be cancelled anytime. Promptness is requested. Appointment will be cancelled if more than 5 minutes late. When more than 5 minutes late for an appointment the customer will be given the option to be seen as a walk-in customer or to schedule a new appointment for a later date. System connectivity issues may occur randomly and without notice, calling prior to your arrival is recommended.

- An appointment can be made for any type of DEERS/RAPIDS service (i.e. pin reset, add dependent, new id card, etc.).
- An appointment is intended to provide service for one person per appointment. When more than one dependent needs an ID Card, a separate appointment must be made for each dependent.
- Appointments are available to all branches of active duty/reserve military services, retirees, dependents, DoD Civilians and Contractors.
- CONTRACTORS must be verified and approved via CVS prior to making an appointment.
- Adults 18+ yrs of age are required to have TWO valid acceptable forms of identification.
- Children 10–17 yrs of age are required to have ONE valid acceptable form of identification.
- ALL DOCUMENTS MUST BE ORIGINAL OR TRUE CERTIFIED COPIES OF THE ORIGINAL DOCUMENT

For further information or questions regarding acceptable forms of identification, required documentation, please call (601)679-2302 prior to arrival or making an appointment.